

# Connect with Ease

## LESSON 3

### Security online

Use online retailers with a good reputation, such as well-known supermarkets, high-street shops, or established online stores.

Look for the company's full contact details. A reputable company will always display this information on its website.

Search for the name of the company on the internet to see if anyone has experienced problems with the retailer.

Beware of pop-up messages that warn you about a website's security certificate. They may direct you to a fake website that's designed to get you to hand over your security details.

If a deal looks too good to be true, it probably is, and be cautious of anything offered in an unsolicited email.

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Use the same card for internet transactions only. Check the bank statement for this card regularly for any unusual transactions and contact your bank immediately if there's a problem.

Use a credit card, rather than a debit card, for internet transactions for additional protection. If your purchase costs more than £100 and you use a credit card, the seller and your card company are equally responsible if anything goes wrong.

Consider using a PayPal account. This is an online account that you link to your bank account or payment card. It's secure and comes with more payment protection than a debit card.

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